Busy it out. All of it. I know how to do this. I'm not gonna tell. A friend of mine has already saturated the trunks between Seattle and New York. He did it with a computerized MF-er hitched into a special Manitoba exchange. But there are other, easier ways to do it."

Just three people? I ask. How is that possible?

"Have you ever heard of the long-lines guard frequency? Do you know about stacking tandems with 17 and 2600? Well, I'd advise you to find out about it. I'm not gonna tell you. But whatever you do, don't let this get into the hands of the radical underground."

(Later Gilbertson, the inventor, confessed that while he had always been skeptical about the Captain's claim of the sabotage potential of trunktying phone phreaks, he had recently heard certain demonstrations which convinced him the Captain was not speaking idly. "I think it might take more than three people, depending on how many machines like Captain Crunch's were available. But even though the Captain sounds a little weird, he generally turns out to know what he's talking about.")

"You know," Captain Crunch continues in his admonitory tone, "you know the younger phone phreaks call Moscow all the time. Suppose everybody were to call Moscow. I'm no right-winger. But I value my life. I don't want the Commies coming over and dropping a bomb on my head. That's why I say you've got to be careful about who gets this information."

The Captain suddenly shifts into a diatribe against those phone phreaks who don't like the phone company.

"They don't understand, but Ma Bell knows everything they do. Ma Bell knows. Listen, is this line hot? I just heard someone tap in. I'm not paranoid, but I can detect things like that. Well, even if it is, they know that I know that they know that I have a bulk eraser. I'm very clean." The Captain pauses, evidently torn between wanting to prove to the phone-company monitors that he does nothing illegal, and the desire to impress Ma Bell with his prowess. "Ma Bell knows how good I am. And I am quite good. I can detect reversals, tandem switching, everything that goes on a line. I have relative pitch now. Do you know what that means? My ears are a \$20,000 piece of equipment. With my ears I can detect things they can't hear with their equipment. I've had employment problems. I've lost jobs. But I want to show Ma Bell how good I am. I don't want to screw her, I want to work for her. I want to do good for her. I want to help her get rid of her flaws and become perfect. That's my number-one goal in life now." The Captain concludes his warnings and tells me he has to be going. "I've got a little action lined up for tonight," he explains and hangs up.

Before I hang up for the night, I call Joe Engressia back. He reports that his tormentor has finally gone to sleep -- "He's not blind drunk, that's the way I get, ahem, yes; but you might say he's in a drunken stupor." I make a date to visit Joe in Memphis in two days.

A Phone Phreak Call Takes Care of Business

The next morning I attend a gathering of four phone phreaks in ---- (a California suburb). The gathering takes place in a comfortable split-level home in an upper-middle-class subdivision. Heaped on the kitchen table are the portable cassette recorders, MF cassettes, phone patches, and line ties of the four phone phreaks present. On the kitchen counter next to the telephone is a shoe-box-size blue box with thirteen large toggle switches for the tones. The parents of the host phone phreak, Ralph, who is blind, stay in the living room with their sighted children. They are not sure exactly what Ralph and his friends do with the phone or if it's strictly legal, but he is blind and they are pleased he has a hobby which keeps him busy.

The group has been working at reestablishing the historic "2111" conference, reopening some toll-free loops, and trying to discover the dimensions of what seem to be new initiatives against phone phreaks by phone-company security agents.

It is not long before I get a chance to see, to hear, Randy at work. Randy is known among the phone phreaks as perhaps the finest con man in the game. Randy is blind. He is pale, soft and pear-shaped, he wears baggy pants and a wrinkly nylon white sport shirt, pushes his head forward from hunched shoulders somewhat like a turtle inching out of its shell. His eyes wander, crossing and recrossing, and his forehead is somewhat pimply. He is only sixteen years old.

But when Randy starts speaking into a telephone mouthpiece his voice becomes so stunningly authoritative it is necessary to look again to convince yourself it comes from a chubby adolescent Randy. Imagine the voice of a crack oil-rig foreman, a tough, sharp, weather-beaten Marlboro man of forty. Imagine the voice of a brilliant performance-fund gunslinger explaining how he beats the Dow Jones by thirty percent. Then imagine a voice that could make those two sound like Stepin Fetchit. That is sixteen-year-old Randy's voice.

He is speaking to a switchman in Detroit. The phone company in Detroit had closed up two toll-free loop pairs for no apparent reason, although heavy use by phone phreaks all over the country may have been detected. Randy is telling the switchman how to open up the loop and make it free again:

"How are you, buddy. Yeah. I'm on the board in here in Tulsa, Oklahoma, and we've been trying to run some tests on your loop-arounds and we find'em busied out on both sides.... Yeah, we've been getting a 'BY' on them, what d'ya say, can you drop cards on 'em? Do you have 08 on your number group? Oh that's okay, we've had this trouble before, we may have to go after the circuit. Here lemme give 'em to you: your frame is 05, vertical group 03, horizontal 5, vertical file 3. Yeah, we'll hang on here.... Okay, found it? Good. Right, yeah, we'd like to clear that busy out. Right. All you have to do is look for your key on the mounting plate, it's in your miscellaneous trunk frame. Okay? Right. Now pull your key from NOR over the LCT. Yeah. I don't know why that happened, but we've been having trouble with that one. Okay. Thanks a lot fella. Be seein' ya."